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Email: - info@thehousecare.com

Website: <http://www.thehousecare.com/>

How to apply:

- IF YOU NEED OUR SERVICE THEN FIRST GET YOUR SELF REGISTERED.
- READ CAREFULLY BEFORE YOU CHOOSE THE CATEGORY OF WORKER REQUIRED.
- THE CATERGORY CAN NOT BE CHANGED ONCE YOU HAVE REGISTERED.
- ANY SPECIAL REQUIRMENTS LIKE AGE MAY DELAY THE PROCESS OF PROVIDING A MAID.
- REFUND: ONLY WITHIN 7 DAYS OF WORK BUT YOU HAVE TO PAY 7DAY SALARY TO STAFFS.
- AFTER ONE MONTH NO REFUND NO ADJUSTMENT.

Important:

{Some times because of our delay for genuine reason, a client does not want to wait for long / or in case of client going out of station or any other reason for discontinuation. In such cases, client opting to withdraw their booking, refund of money **would not be possible** but later on whenever client wishes for our services we will consider the old booking as a new and fresh booking.}

Process for Registration

1. REGISTRATION

- a. RS 25000/- IS THE registration fee for one year service , exclude 18% GST.
- b. Rs 10,000/- IS THE registration fee for Japa 40 days, exclude 18% GST.

Registration Form

| | |
|--------------------------------|--|
| Clients Name in Full: | |
| Clients Residential Address: | |
| Clients Residential Phone No.: | |
| Clients Email-Id: | |
| Category of worker chosen: | |

TERMS AND CONDITIONS PAYMENT DETAILS & MODE

1. Please download the contract form for enrolment from the website (www.thehousecare.com) fill up the same and send it to the care office either by email or post. Please send a draft or cheque for our service to **The House Care's**.
2. The Rate for service once finalized over telephone or by discussion, will not be changed.
3. Whilst reasonable checks are made based on worker's ration card, voter id card and local councilor's letter, it is not practically possible for **The House Care's** to guarantee that the worker is either medically fits in all respect nor that the worker will not commit any misdeed, including theft, at the client's premises care can therefore not be responsible for any misdeed including theft alleged to have been committed by the worker at the client's premises and accordingly cannot compensate the client in any manner whatsoever. Accordingly, any police diary /FIR etc should be lodged by the client directly against the worker.
4. Accordingly, in the client's own interest, we advise the following:-
 - a). That the client verifies the worker's antecedents by requesting **The House Care's** to provide Xerox copies of the worker's ration card / local councilor's letter and photograph.
 - b). Additionally, the client may at his / her own cost conduct a police verification of the worker or take such other measures to check the worker's antecedents as the client deems fit. The clients should not be careless in allowing easy access to the worker to valuables, cash etc.
 - c). That the client conducts necessary medical tests on the worker. If the cost of these tests is within Rs 500/- then the client should at first pay and thereafter recover it from the monthly amount payable on the worker's behalf to **THE HOUSE CARE**. The amount in excess of Rs 500/-will have to be borne by the clients. However, if the said medical tests are conducted prior to employing the worker and the said worker is not employed, then the entire amount will have to borne by the client.

WORKERS SAFETY

1. If the worker leaves the client's residence without prior intimation, the client is bound to inform the police and **THE HOUSE CARE** immediately.
2. Irrespective of misdeed of the worker, the client can't send him/her out of the house without informing **The House Care's** office. **The House Care's** office staff will go to take him/her.
3. Whilst in the employment of the client, if the worker suffers from any health problem, then the client has to pay for preliminary treatment. However in case of a major illness, **The House Care's** shall help the client to send the worker back home. In case of an accident resulting in injury to the worker while working for the client, the client shall pay the entire cost of treatment.
4. Personal items of the maid to be supplied by client eg. Oil, Soap & Toothpaste etc.

WORKER'S TENURE & AUTHORITY TO SIGN

If the client is dissatisfied with the worker's Performance, replacement shall be provided, for which **The House Care** may take some time. A worker should normally work for 6 month at a stretch without taking leave. Before getting replacement, client is bound to release the previous ayah.

Every month the client should pay the worker her monthly salary. 10days salary should however be with-held.

After worker finishes tenure of 6 month in the client's house and the client wishes to have him / her back for 6 month more then the client shall have to pay for the return train ticket from his/her hometown.

In the absence of the proprietor of **The House Care** the head of the local branch shall have the authority to sign in lieu of the proprietor.

You are eligible for 2 replacement , after the first person reports. (Within 1 year of contract).

Food for the maid: Non-vegetarian food is not compulsory. However, a breakfast consisting of chapattis and a sabzi (vegetables) should be given. Lunch and Dinner with Chapattis / Rice, a bowl of dal and a sabzi (vegetables) is compulsory.

What is the quality of the maid?

We send maids expecting them to provide the best service but at times they are not able to adjust to certain households and can due to nervousness or ill health start behaving odd. It's a request to our clients to be a bit tolerant and explain situations coolly so that they are back to their normal selves soon. After all they too need a word of encouragement and patience to put in their best. Leaving home / their children / and many other problems they are with you to earn a livelihood so try to each them your used to a new family.

Will she have a sound health?

As human beings they too need food and rest. So make sure get to eat and a chance to sleep or rest too! No **THE HOUSE CARE** maid should be made to work after 11pm. However if there is a special occasion being celebrated in the house, then for that day or on those occasions a late night is acceptable and the maid too will not object.

Are they good at taking instructions perfectly well?

Most of the maids came from Kolkata do not know how to converse in Hindi although some may understand the language. So try to help her by guiding her and trying to understand where she is going wrong.

For The House Care

I have accepted the above terms and conditions and have understood all the above points in each and every page of this form, and promise to abide by the terms and conditions mentioned above.

Signature of Incharge

Date

Signature of Client

Date